

Overview of Front Page



TAX INVOICE

Mr. Adam Bin Ahmad
No 6, Jalan Pekaka 8/1
47810 Kota Damansara
Selangor

1 Mobile Number 019-258 6618

Plan : FIRST™ Platinum
Account Number : 142933092
Invoice Number : 650577874
Invoice Date : 24-07-2017
Deposit : RM200.00
Credit Limit : RM1000.00

2 Total Amount Payable : RM393.40
inclusive of GST 6% Due: 19/08/2017

3 CURRENT TOTAL USAGE CURRENT INTERNET USAGE



4 BILL HISTORY



5 CHARGES

Remaining Balance from Previous Month	RM70.50
This Month's Usage (exclusive of GST 6%)	RM308.00
- Monthly Amount	RM150.00
- Additional Usage	RM158.00
GST 6%	RM18.68
Rounding Adjustments	RM0.02

7 OUR PRODUCTS

HIGHLIGHT

Track your current usage, manage your bill and subscribe to additional services conveniently with MyCelcom Postpaid App. Available now for download.

DETAILS OF YOUR USAGE ONLINE

Log on to <https://www.celcom.com.my/servicecenter/facefirst/ocsl/wbcenter/portalapp/pages/wa/first>
OR scan the QR code



OUR SERVICES

Celcom Mobile Sdn Bhd
82, Menara Celcom, Jalan Raja Muda Abdul Aziz, 50000 Kuala Lumpur
GST No.: 000149000008

Celcom Customer Services
Message us on Facebook at www.facebook.com/celcom or visit our website at www.celcom.com.my
Or call 101. For your Device Store at 019-258 6618 or 101-101-101-101

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1 Account Details -
A summary of your account including your plan's name, billing account number and credit limit per month.

2 Total Amount Payable -
The overall total for this month including any unpaid fee from the previous month. The date shown is your bill's due date.

3 Current Total Usage -
A summary of all your usages within the month.

Current Internet Usage -
A summary of your key Internet usages within the month.

4 Bill History - An overview of your bill history for the past 6 months.

5 Previous Balance -
Any unpaid amount from previous bill(s).

This Month's Usage -
Total amount of your monthly subscription plan including any additional usage(s).

GST 6% -
The total GST amount for this month.

Rounding Adjustments -
The total bill amount rounded upwards or downwards to the nearest multiple of 5 sen.

7 Products & Services Highlight -
Our existing and highlighted products and services. For further information on any of these products or services, please visit www.celcom.com.my.

6 Details of Your Usage Online -
Scan the QR code to login to our Online Customer Service (OCS) portal to access your account online.

Overview of Back Page

8 REMAINING BALANCE FROM PREVIOUS MONTH

Make your life simpler. Subscribe to Auto Debit and enjoy a 5% rebate on your monthly bill.

How to subscribe:

1. Visit our website www.celcom.com.my
2. Log on to Online Customer Service
3. Subscribe to Auto Debit.

Note: Any credit adjustments represent a Credit Note for GST purposes.

PREVIOUS MONTH'S SUMMARY

Items	Date	Invoice	Total (RM)
Total Previous Bill			200.00
Payment - Thank You	10/04/2017		100.00
Payment - Thank You	12/04/2017		20.00
(+) (+) Adjustment (Debit/Credit)	10/04/2017	140034	1.00
(-) (-) Tax Adjustment (Debit/Credit Note)	10/04/2017	050002	1.00

TOTAL AMOUNT: **RM70.50**
Inclusive of GST 5%

REMAINING BALANCE FROM LAST MONTH
RM70.50
Inclusive of GST 5%

THIS MONTH'S USAGE

FIRST™ PLATINUM 2.0

30GB
INTERNET
30GB
SMS

UNLIMITED
CALLS
& SMS

UNLIMITED
WHATSAPP
& WECHAT

RM150

10 ADDITIONAL USAGE

Items	Amount charged with GST 5%	Amount charged with GST 5%	Total (RM)
One Time Amount*	10.00	20.00	30.00
Other Mobile Number**	0.00	40.00	40.00
Home Usage		20.00	20.00
Local Calls & Messages		0.00	0.00
International Calls & Messages		3.00	3.00
Roaming Usage**	40.00		40.00
Other Usage**	10.00	10.00	20.00
Total Usage			133.00
(-) Discount & Rebates			10.00
Total Usage & Monthly Charges excluding GST 5%			123.00
(+) GST 5%		10.00	133.00
(-) Rounding Adjustment			0.00

TOTAL AMOUNT: **RM163.00**
Inclusive of GST 5%

CURRENT CHARGES
RM322.90
Inclusive of GST 5%

TOTAL AMOUNT PAYABLE
RM393.40
Inclusive of GST 5%

9

MONTHLY AMOUNT: **RM159.00**
Inclusive of GST 5%

Note: *Out of house GST 5% **In-house GST 5%

WAYS TO PAY YOUR BILL

CELOCOM CHANNELS



www.celcom.com.my



ONLINE CUSTOMER SERVICE



CELOCOM EXTENTS



Home Usage

BANKING CHANNELS



INTERNET BANKING
All Major Banks



4th



TELE BANKING

OTHER CHANNELS



e



JOKER PAY



PAYMENT SLIP

Customer Name : Mr. Adam Bin Ahmad
Mobile No : 0192667557
Account No : 62515721
Invoice Date : 24/07/2017
Invoice No : 649530658



Order Code: 2001
Date: 14/07/2017

Total Amount Payable : RM393.40
Amount Paid :

THANK YOU

for your payment.
You can also choose to use Auto Billing for your convenience.

Log on to
www.celcom.com.my/onlinecustomerservice

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8

Total Previous Bill -
Any unpaid amount from the previous month.

Payment -
Past payment that was received before the current month's bill.

Adjustment (Debit/Credit) -
Any rebate amount that is being billed. Debit will increase to outstanding amount & credit will reduce the outstanding amount.

Tax Adjustment (Debit/Credit Note) -
Any taxable amount transaction. Debit will increase to outstanding amount & credit will reduce the outstanding amount.

Remaining Balance from Last Month -
Payable amount (if any) after deducting previous month's bill.

9

Monthly Amount - Your monthly plan subscription.

10

Additional Usage - An overview of your additional usage(s) and Discounts & Rebates (if any).

One-time Amount - The total of all one-time usages like stamp duty, penalty, and any other one-time charge(s).

Other Mobile Number - The total amount for all other mobile number(s) under your account (if any).

Internet Usage - The total amount of additional Internet purchase(s) including Internet Add On or Pay-per-use Internet.

Local Calls & Messages - The total amount for your local calls and messages.

International Calls & Messages -
The total amount for your international calls and messages (if any).

Roaming Usage - The total amount for your Roaming Usages including Roaming Passes and Internet Usage without Roaming Passes.

Other Usage - The total amount of any other usage(s) including itemised bill, App store, Call Waiting, Content, and Value Added Services.

Discount & Rebates - The total amount of any discount & rebates.



YOUR CHARGES – DETAILED

Name : Mr. Adam Bin Ahmad
 Other Mobile Number : 019-2358899
 Account Number : 142833052

Total
 (including GST 6%)

11 Monthly Amount



Description	From Date	To Date	Amount (RM)
FIRST* Platinum	24/06/2017	23/07/2017	150.00
FIRST* Platinum - Portable	24/06/2017	23/07/2017	0.00

RM150.00

One Time Amount*



Description	Amount (RM)
Stamp Duty	30.00

RM30.00

12 Other Mobile Number(**)



Mobile Number	Credit Limit	One Time Amount	Monthly Amount	Usage Amount	Discount & Rebates	Amount (RM)
019658899	100.00	6.00	20.00	20.00	0.00	26.00
0194926644	100.00	2.00	15.00	15.00	0.00	19.00
Total	1,000.00	5.00	20.00	20.00	0.00	

RM45.00

Discount & Rebates



Description	Amount (RM)
Rebate	10.00

RM10.00

Internet Usage (within Malaysia)



Your Internet Usage **13**

Description	Usage (MB)	Amount (RM)
Internet Usage	10.00	10.00
Total		10.00

Your Internet Purchases **14**

Date	Time	Description	From Date	To Date	Amount (RM)
-	-	Add on Volume 1GB Weekly	24/07/2017	23/08/2017	2.00
-	-	Add on Volume 1GB Monthly	24/07/2017	23/08/2017	2.00
24/06/2017	12:11:50	Add on Volume 1GB	-	-	2.00
24/06/2017	12:11:55	Add on Volume 5GB	-	-	3.00
Total					15.00

RM30.00

11
Monthly Amount -
 Your chosen plan charges for the current month.
 E.g. subscription will be listed for the period 14/09/17 - 13/10/17.

12
Other Mobile Number -
 The details of other mobile number(s) under your account (if any).

13
Internet Usage -
 The details of other additional internet usages (if any).

14
Internet Purchases -
 The details of any purchased Internet Add On (example: Add On 2GB, Add On 5GB, Add On 10GB).

YOUR CHARGES – DETAILED



15

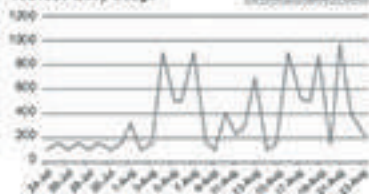
Internet Usage for Key Services (Daily) – The details of Internet usages for YouTube, WhatsApp, Facebook and Other Apps on a daily basis.

15 Internet Usage for Key Services (Daily)



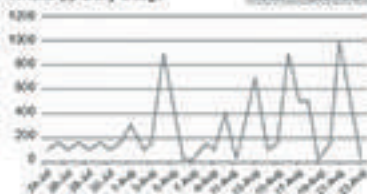
YouTube Daily Usage

Total = 1,024MB



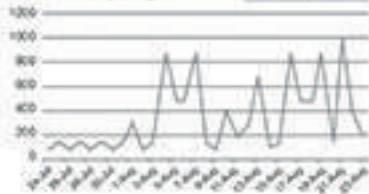
WhatsApp Daily Usage

Total = 1,024MB



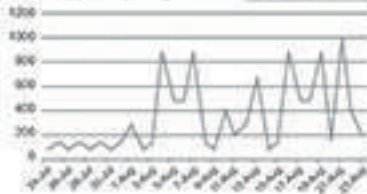
Facebook Daily Usage

Total = 1,024MB



Others Apps Daily Usage

Total = 1,024MB



16 Local Calls & Messages (within Malaysia)



Your Calls to Celcom Numbers

Date	Time	Called Number	Duration	Rate	Free Calls	Amount (RM)
24/06/2017	09:54:08	019-xxxxxxx	00:00:31	Flat Rate	xx.xx	0.10
25/06/2017	18:00:08	019-xxxxxxx	00:11:23	Flat Rate	xx.xx	1.00
27/06/2017	17:45:02	019-xxxxxxx Video Call	00:03:58	Flat Rate	xx.xx	0.70
01/07/2017	12:58:53	Short code call (non-Zone)	00:01:35	Flat Rate	xx.xx	0.20
Total			00:17:07		xxx.xx	2.00

Your Calls to Non Celcom Numbers

Date	Time	Called Number	Duration	Rate	Free Calls	Amount (RM)
25/06/2017	10:53:43	1800	00:01:43	Flat Rate	xx.xx	0.20
26/06/2017	17:15:54	1800	00:00:08	Flat Rate	xx.xx	0.20
26/06/2017	17:58:05	1800	00:00:00	Flat Rate	xx.xx	0.30
28/06/2017	10:59:29	012-xxxxxxx Video Call	00:01:57	Flat Rate	xx.xx	0.10
28/06/2017	17:29:44	Short code call (other than Zone)	00:00:02	Flat Rate	xx.xx	0.20
Total			00:03:50		xxx.xx	1.00

16

Local Calls & Messages (within Malaysia) – The details of local calls & messages made within the month.

YOUR CHARGES – DETAILED



Total

(including GST 7%)



Your Messages to Celcom Numbers

Date	Time	Sent Number	Type	Free SMS/MMS	Amount (RM)
02/07/2017	17:21:07	018-xxxxxxx	SMS	x	0.30
02/07/2017	17:27:35	018-xxxxxxx	MMS	x	0.10
02/07/2017	21:46:56	018-xxxxxxx	SMS	x	0.30
03/07/2017	10:11:53	018-xxxxxxx	MMS	x	0.30
Total				xxx	1.00

Your Messages to Non Celcom Numbers

Date	Time	Sent Number	Type	Free SMS/MMS	Amount (RM)
05/07/2017	10:12:12	012-xxxxxxx	SMS	x	0.10
05/07/2017	10:13:25	017-xxxxxxx	MMS	x	0.40
06/07/2017	09:29:26	018-xxxxxxx	SMS	x	0.30
06/07/2017	20:52:05	012-xxxxxxx	MMS	x	0.30
Total				xxx	1.00

RM5.00

17 International Calls & Messages



Your Calls to International Numbers

Date	Time	Country	Called Number	Duration	Rate	Free Calls	Amount (RM)
12/07/2017	15:25:09	Singapore	02-xxxxxxx	00:03:38	Flat Rate	xxx	0.10
12/07/2017	09:08:50	Indonesia	84324xxxxxx	00:00:02	Flat Rate	xxx	1.00
13/07/2017	09:09:20	Indonesia	2054xxxxxx Video Call	00:00:03	Flat Rate	xxx	0.70
13/07/2017	09:11:00	Thailand	84634xxxxx	00:00:06	Flat Rate	xxx	0.30
Total				00:03:49		xxx.xx	2.00

Your Sent Messages to International Numbers

Date	Time	Country	Sent Number / Received Number	Type	Free Status/Rate	Amount (RM)
13/07/2017	09:20:34	Singapore	02-xxxxxxx	SMS sent	x	0.30
13/07/2017	09:33:40	Indonesia	84324xxxxxx	MMS sent	x	0.10
13/07/2017	14:15:42	Indonesia	2054xxxxxx Video Call	MMS sent	x	0.30
13/07/2017	20:14:25	Thailand	84634xxxxx	SMS sent	x	0.30
Total					xxx	1.00

RM3.00

17

International Calls & Messages - The details of international calls & messages made within the month.

YOUR CHARGES – DETAILED



18

18 Roaming Usage**

Total
(including GST 7%)

Roaming Usage –
The details of your Roaming Usages including Roaming Passes; Internet Usage without Roaming Passes; and calls & messages that were made while roaming.



You Purchased These Roaming Passes

Date	Time	Description	Amount (RM)
14/07/2017	14:40:55	1-Day Call & SMS Pass	xx.xx
14/07/2017	16:11:20	1-Day Internet	18.00
14/07/2017	17:27:44	2-Day Int'l Pass	xx.xx
Total			18.00

You Used Internet Without Roaming Passes

Date	Time	Country	Description	Usage (MB)	Amount (RM)
15/07/2017	09:04:58	Country	Operator Name	0.000	5.00
15/07/2017	11:26:17	Country	Operator Name	1000	3.00
15/07/2017	14:18:57	Country	Operator Name	xxx	2.00
16/07/2017	14:26:03	Country	Operator Name	xxx	2.00
Total				xxxx	12.00

Your Calls to Somebody While You Were Abroad

Date	Time	Country	Called Number	Duration	Amount (RM)
14/07/2017	09:50:10	Country	019-xxxxxxx	00:00:21	3.00
14/07/2017	10:10:12	Country	013-xxxxxxx Video Call	00:01:59	2.00
Total				00:02:20	5.00

You Received Calls While You Were Abroad

Date	Time	Country	Calling Number	Duration	Amount (RM)
16/07/2017	16:02:13	Country	019-xxxxxxx	00:00:23	3.00
16/07/2017	17:30:01	Country	013-xxxxxxx Video Call	00:02:05	2.00
Total				00:02:28	5.00

You Sent Messages While You Were Abroad

Date	Time	Country	Sent Number	Type	Amount (RM)
16/07/2017	18:05:01	Country	019-xxxxxxx	SMS	2.00
16/07/2017	15:50:10	Country	013-xxxxxxx	Video Call	2.00
Total					4.00

RM40.00

YOUR CHARGES – DETAILED



19

Other Usage – the details of any other usage(s) including Itemised Bill, App Store, Call Waiting, other content product, and Value Added Service(s).

Total
(including GST 7%)

19 Other Usage



You Purchased in App Stores

Date	Time	Order ID	Description	Gateway/ Called Number	Amount (RM)
20/07/2017	14:02:22	iTunes ID info	Mobile Content	XXXXXXXX	5.00
20/07/2017	14:05:06	Google Play ID	Mobile Content	XXXXXXXX	5.00
Total					10.00

Other Services (Content & Value Added Services)

Date	Time	Description	From Date	To Date	Gateway/ Called Number	Amount (RM)
-	-	Renewed Bill	24/07/2017	23/07/2017	-	2.00
-	-	Call Waiting	24/07/2017	23/07/2017	-	2.00
23/07/2017	14:17:55	VAS (weekly/monthly charging)	-	-	XXXXXX	2.00
23/07/2017	14:58:15	WAP Content Services – Sent/Received	-	-	XXXXXX	3.00
23/07/2017	14:59:09	MMS Content Services – Sent	-	-	XXXXXX	1.00
23/07/2017	15:00:15	SMS Content Services – Sent/Received	-	-	XXXXXX	1.00
23/07/2017	15:08:46	Airtaxi transfer	-	-	XXXXXX	1.00
23/07/2017	18:07:26	Call Me Tones – purchase from Element	-	-	XXXX	1.00
Total					XXXX	15.00

RM25.00

Display: GST 7% is not included for VAS/APP and IT and web content