

TERMS AND CONDITIONS

1-DAY INTERNET PASS RM4.99 FOR POSTPAID - PROMO ("Promotion")

Introduction

This Promotion is held by Celcom Mobile Sdn Bhd (Company No. 27910-A) ("Celcom"). By participating in the Promotion, Customers (as herein defined) agrees to be bound by these terms and conditions ("Terms and Conditions") which shall form an integral part and to be read together with the terms and conditions of the Fair Usage Policy and/or Customers Registration Form ("CRF") and/or terms and conditions of the respective mobile/content service(s) offered, and relevant to the Customers in respect of this Promotion.

Should there be conflicts or inconsistency between these Terms and Conditions and/or terms and conditions of the Fair Usage Policy and/or terms and conditions of the CRF and/or terms and conditions of the respective mobile/content service(s); such inconsistencies shall be resolved by giving precedence in the following order (i) these Terms and Conditions (ii) terms and conditions of the Fair Usage Policy and/or the CRF and/or (iii) the respective mobile/content service(s).

Duration of Promotion

This Promotion shall commence from 17th August 2017 till 16th November 2017. Any extension thereof will be at the sole discretion of Celcom.

Eligibility

This Promotion is available to all of Celcom's postpaid customers ("Customers").

Promotion Mechanics

1. This Promotion allows the Customers to use the Internet while roaming outside Malaysia subject to this Terms and Conditions.
2. 1-Day Internet Pass RM4.99 will be automatically activated when the Customer switches on the data roaming option on their device, and by connecting to preferred networks while roaming outside Malaysia.
3. Customers will have access to the Internet once Customers are connected to the preferred network operators at the countries travelled.
4. Customers shall be charged RM4.99 per day ("Charge") upon using Internet services at selected countries through the preferred network operators. For the avoidance of doubt, Customers who do not connect to preferred networks will not get access to the Internet, and the 1-Day Internet Pass will not be activated. Customers may view the list of countries, preferred network operators and available Internet quota at Celcom's website.
5. Activation of this 1-Day Internet Pass allows Customers to enjoy high-speed internet quota. Upon full utilization of the high-speed Internet quota for the day, Internet usage will be throttled to 64kpbs.

6. Upon full utilization of the existing Internet quota, Customers may purchase add-on ("Internet Quota Add-On") via the USSD menu by dialing *118#. Internet Quota Add-On allows Customers to enjoy additional Internet quota.
7. Purchase of Internet Quota Add-On is subject to the following terms and conditions:
 - a. Customers may purchase 100MB additional Internet quota for RM10.
 - b. For the avoidance of doubt, Customers must have an active 1-Day Internet Pass to purchase the Internet Quota Add-On. The Internet Quota Add-On is not a stand-alone promotion.
 - c. Any balance of unutilized Internet Quota Add-On will not be carried forward, and it will be forfeited by the end of the day upon auto-renewal of the 1-Day Internet Pass.
 - d. Customers may purchase more than one Internet Quota Add-On in one day.
8. This 1-Day Internet Pass shall be auto-renewed at 12.00am (Malaysian time) if the Customer continues to switch on Data Roaming on the device (regardless of the activation time and existence of any active Add-On Pass). Customers may avoid the auto-renewal and/or the Charge by turning off their Data Roaming.
9. The terms and conditions of the Internet usage for both Celcom and the preferred network operators shall apply.
10. Celcom reserves the right to terminate the Promotion without giving any prior notice to the Customers.
11. Celcom does not guarantee the speed or coverage availability while roaming.

General Terms and Conditions

1. Celcom reserves the sole and absolute right to withdraw, amend, omit and/or vary any part or the whole of the Terms and Conditions of this Promotion without prior notice to the Customers. Customers shall observe, perform and comply to the Terms and Conditions stated herein, and any amendments thereof.
2. Celcom's decisions in any matter in relation to the Promotion shall be final and conclusive. Any request for appeal and review will not be entertained.
3. Celcom shall not be liable for any claims by the Customers or third-parties, or losses of any nature, including but not limited to; loss of profits, punitive, indirect, special, incidental or consequential damages; or for other damages and any related claims of any nature including: direct, indirect, third party, consequential and/or other damages resulting from or in connection with this Promotion.

4. Celcom disclaims any liability for loss or damages to properties or any personal injuries or loss of life resulting from, or in connection with this Promotion.
5. The Customers acknowledge and agree that Celcom reserves the rights to disqualify any participation if the Customers breach its obligations, or any Terms and Conditions of this Promotion. Notwithstanding the above, Celcom also reserves the right to reject any participation ,or the Customers at its sole and absolute discretion without assigning any reasons whatsoever.
6. Celcom does not take any responsibility in the event the Customers are prevented from participating in the Promotion as a result of technical restrictions or other limitations or force majeure which include, but not limited to: regulatory and/or government directive, acts of God etc.
7. All photographs, personal information, service marks, trade names, trademarks and names submitted in the Promotion are property of Celcom.
8. Celcom reserves the right at its absolute discretion, to use the names, photographs, voice or video recordings and entries of the Customers for publicity, advertising, trade or promotional purposes in any media, without first obtaining any consent nor making any payment whatsoever to the Customers.
9. Except as expressly mentioned herein, Celcom shall not be responsible for any expenses and cost (including out-of-pocket expenses) related to, or as a consequence of participating in this Promotion.
10. All prizes offered under this Promotion are not transferable for cash or in kind and shall be subject to availability of stock. Celcom reserves the right to substitute and replace the prize offered with another prize of equal value or higher value as Celcom sees fit.
11. Celcom disclaims any warranties or liabilities for the merchantability and fitness of the prize under this Promotion. The warranties applicable for the prize are subject to the terms and conditions provided by the manufacturer or supplier of the prize.
12. The content for the Promotion is provided by a third party. Celcom does not filter or edit such content. The Customers acknowledge that Celcom is under no obligation to censor the content or information provided. Celcom disclaims all liability in relation to the content provided.
13. In the event any of the provision in these terms and conditions are invalid, illegal and unenforceable under any applicable law, or for any reasons whatsoever; the legality and enforceability of the remaining provisions shall not be affected.
14. No delay or indulgence by Celcom in enforcing any of the terms or conditions herein shall constitute a waiver by Celcom for the Customers' breach of these terms and conditions.