Terms & Conditions for OleOle

General T&C

1. All Celcom's customers ("Customers") can purchase any gift offered by OleOle service ("OleOle") and send it to their family and friends via their mobile device with Celcom connectivity and charge it to their postpaid bill or prepaid account / credit.
2. Customers can choose any OleOle and send a gift or request a gift from their family and friendsvia their mobile device with Celcom connectivity.
3. All OleOle transactions will be charged to Celcom postpaid bill for postpaid customersor deducted from prepaid account / credit for prepaid customers.
4. After every successful transaction, Customers will be charged as follows:
   - Send an OleOle: OleOle(gift) price + RM0.50 service charge
   - Request an OleOle: RM0.20 service charge
   - No charges for accepting and redeeming
5. OleOle transactions including service charges will be subjected to 6% GST.
6. Customers will only be able to receive, redeem, and use the OleOle via SMS notification from Celcom without any additional charges.
7. Celcom will deliver every purchased OleOle to the recipient upon every successful transaction performed by Customers. Should the recipient reject the delivered OleOle, there will be no refund for the sender and the transaction cannot be disputed. The sender shall then have no right to redeem or use the rejected gift for himself.
8. Celcom will deliver every gift requestto the recipient upon every successful transaction performed by Customers. If the request recipientdecides to reject it, there shall be no refund for the requester for the paid RM0.20 service charge and it cannot be disputed.
9. Customers, at their full discretion,will have the right to:
   - Accept or reject OleOle sent by friends or family with no additional charges
   - Accept or reject request for OleOle sent by friends or family with no additional charges
10. OleOle and request for OleOle are non-transferable, not replaceable with other OleOle and not redeemable for cash.
11. Validity period of OleOle cannot be extended or changed.
12. Customers can accept, redeem and use the sent OleOle as per purchased by the sender.
13. Customers are fully accountable and responsible in OleOle selection, accurately keying-in recipient's mobile number and payment made for every transactions via Xpax App, MyCelcom Postpaid App or USSD menu by dialing *118#. All OleOle transactions are undisputable.
14. Other terms and conditions may apply.

Eligibility for Postpaid Customers

1. Postpaid customers with length of stay less than one (1) month:
   - Cannot purchase and send OleOle
   - Can receive, redeem and use OleOle
   - Can request for OleOle
2. Postpaid customers can purchase and send any Xpax products that are offered in OleOle service as a gift in digital format to any Celcom prepaid customers.
3. In the event where postpaid customers receive an Xpax product as OleOle, they may accept the gift but will not be available to use it. There will be no refund made to the sender for the transaction made.
4. When postpaid customers have reached theircredit limit, they cannot perform any OleOle transaction until the next billing cycle. For customers without any credit limit set, a maximum limit of RM300 for Value Added Services & Contents Monthly Purchased will be set automatically.
5. Postpaid customers must pay any outstanding bill, current charges (as stated on bill), and penalty before purchasing any gifts via OleOle.
6. Postpaid customers in grace period / with outstanding bill can receive gifts via OleOle but cannot purchase and send OleOleto others until all outstanding amount has been paid and the line is active again.
7. OleOle transactions and charges will be reflected in postpaid bill and subject to 6% GST. For transaction performed after cut-off date, it will be reflected and charged in the subsequent bill.
8. Postpaid customers can purchase and send OleOle or request for OleOle from both prepaid and postpaid customers.

9. FIRST™Gold Plus with GB Share and FIRST™Platinum with GB Share are not be eligible to use the OleOle service until further notice from Celcom.

Eligibility for Prepaid Customers

1. Prepaid customers can perform any OleOle transactions as long as they have an active prepaid account and have sufficient credit balance for the following transactions:
   - Send an OleOle: OleOle price + RM0.50 service charge
   - Request for OleOle: RM0.20 service charge
   - No charges to receive, redeem and use OleOle
2. Prepaid customers with expired validity period or insufficient credit balance can receive OleOle but cannot request, purchase and send any OleOle. Customers still need to activate or reload their account to redeem and use the received OleOle.
3. Prepaid credit will be automatically deducted after every successful OleOle transactions, including the service charges.
4. Prepaid customers can purchase and send OleOle and/or request OleOle from both prepaid and postpaid customers.
5. 6% GST is not applicable for prepaid customers.

FREE ZALORA and LAZADA Vouchers

1. This Campaign shall commence from 23June 2017 until 12 July 2017. Any extension thereof shall be at Celcom's discretion.
2. The eligible prepaid and postpaid Celcom customers (except for FIRST™with GB Share plans) who purchase and send OleOle to their family and friends via USSD, MyCelcom Postpaid App or Xpax App will have a chance to win a free Lazada or Zalora shopping voucher worth up to RM 20 ("Reward").
3. The first fifty (50) Customers who purchase and send OleOle will be selected as winners ("Winners") on daily basis.
4. Winners will be notified via SMS by Celcom together with their Reward's code.
5. The Reward can only be redeemed by Customers on Lazada or Zalora online store (whichever applies).
6. Reward is not redeemable for cash or other items.
7. Reward is not exchangeable from Lazada to Zalora and vice versa.
8. Reward will be given on a random basis to the selected Winners.
9. Decision made by Celcom is final and conclusive. Any request for appeal and review shall not be entertained.
10. The validity period of Reward is not extendable.
11. Other terms and conditions apply.