

# FIRST™ with GBshare™ Family Device Bundle

Frequently Asked Questions



an axiata company

| Items                          | Descriptions   |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
|--------------------------------|--|--------------------------------|--|------|--------------------------------|--|------------------------|--------------------|--|-------------|--|-----------------------|---------------------------------------|---------------------------|-----------------------------|-------------------------------|--|------|-------------------------------|--|------------------------|--------------------|--|-------------|---------------------------------------|-----------------------|---------------------------------------|---------------------------|-----------------------------|
| Introduction                   | <p><b>1. What is FIRST™ with GBshare™ Family Device Bundle?</b><br/>It is a campaign in conjunction with the month of Ramadan and Raya that offers discounted device purchase for family members.</p> <p><b>2. What are the benefits that I'll enjoy on FIRST™ with GBshare™ Family Device Bundle?</b></p> <ul style="list-style-type: none"> <li>• Enjoy up to 70GB Easy Sharing Internet with up to 6 family members</li> <li>• Enjoy Unlimited Calls &amp; SMS to all networks for up to 6 family members</li> <li>• Enjoy Unlimited WhatsApp &amp; WeChat for up to 6 family members</li> <li>• Purchase of up to 6 discounted 4G LTE smartphones for up to 6 family members</li> </ul>  |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Launch Date                    | <p><b>3. When will the offer be available?</b><br/>You can enjoy it from 9 June 2017 until 31 July 2017.</p>   |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Target Customers               | <p><b>4. Who are eligible to enjoy this offer?</b></p> <ul style="list-style-type: none"> <li>• New customers</li> <li>• Existing customers</li> <li>• MNP customers</li> </ul>  |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| General Questions              | <p><b>5. What is the customer's eligibility?</b><br/>Celcom Postpaid customers that sign up with any of FIRST™ with GBshare™ plans:</p> <table border="1"> <thead> <tr> <th colspan="2">FIRST™ Gold Plus with GBshare™</th> </tr> </thead> <tbody> <tr> <td>Plan</td> <td>FIRST™ Gold Plus with GBshare™</td> </tr> <tr> <td></td> <td>RM194 for up to 3 SIMs</td> </tr> <tr> <td>Monthly Commitment</td> <td>consists of<br/>FIRST™ Gold Plus RM98 +<br/>GBshare™ Line 1 RM48 +<br/>GBshare™ Line 2 RM48</td> </tr> <tr> <td>Calls &amp; SMS</td> <td>Unlimited Calls to all networks<br/>20sen/SMS to all networks</td> </tr> <tr> <td>Easy Sharing Internet</td> <td>44GB Internet sharable between 3 SIMs</td> </tr> <tr> <td>Complimentary Social Apps</td> <td>Unlimited WhatsApp &amp; WeChat</td> </tr> </tbody> </table><br><table border="1"> <thead> <tr> <th colspan="2">FIRST™ Platinum with GBshare™</th> </tr> </thead> <tbody> <tr> <td>Plan</td> <td>FIRST™ Platinum with GBshare™</td> </tr> <tr> <td></td> <td>RM246 for up to 3 SIMs</td> </tr> <tr> <td>Monthly Commitment</td> <td>consists of<br/>FIRST™ Platinum RM150 +<br/>GBshare™ Line 1 RM48 +<br/>GBshare™ Line 2 RM48</td> </tr> <tr> <td>Calls &amp; SMS</td> <td>Unlimited Calls &amp; SMS to all networks</td> </tr> <tr> <td>Easy Sharing Internet</td> <td>64GB Internet sharable between 3 SIMs</td> </tr> <tr> <td>Complimentary Social Apps</td> <td>Unlimited Whatsapp &amp; WeChat</td> </tr> </tbody> </table> | FIRST™ Gold Plus with GBshare™ |  | Plan | FIRST™ Gold Plus with GBshare™ |  | RM194 for up to 3 SIMs | Monthly Commitment | consists of<br>FIRST™ Gold Plus RM98 +<br>GBshare™ Line 1 RM48 +<br>GBshare™ Line 2 RM48 | Calls & SMS | Unlimited Calls to all networks<br>20sen/SMS to all networks | Easy Sharing Internet | 44GB Internet sharable between 3 SIMs | Complimentary Social Apps | Unlimited WhatsApp & WeChat | FIRST™ Platinum with GBshare™ |  | Plan | FIRST™ Platinum with GBshare™ |  | RM246 for up to 3 SIMs | Monthly Commitment | consists of<br>FIRST™ Platinum RM150 +<br>GBshare™ Line 1 RM48 +<br>GBshare™ Line 2 RM48 | Calls & SMS | Unlimited Calls & SMS to all networks | Easy Sharing Internet | 64GB Internet sharable between 3 SIMs | Complimentary Social Apps | Unlimited Whatsapp & WeChat |
| FIRST™ Gold Plus with GBshare™ |  |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Plan                           | FIRST™ Gold Plus with GBshare™   |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
|                                | RM194 for up to 3 SIMs   |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Monthly Commitment             | consists of<br>FIRST™ Gold Plus RM98 +<br>GBshare™ Line 1 RM48 +<br>GBshare™ Line 2 RM48   |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Calls & SMS                    | Unlimited Calls to all networks<br>20sen/SMS to all networks   |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Easy Sharing Internet          | 44GB Internet sharable between 3 SIMs  |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Complimentary Social Apps      | Unlimited WhatsApp & WeChat  |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| FIRST™ Platinum with GBshare™  |  |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Plan                           | FIRST™ Platinum with GBshare™  |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
|                                | RM246 for up to 3 SIMs   |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Monthly Commitment             | consists of<br>FIRST™ Platinum RM150 +<br>GBshare™ Line 1 RM48 +<br>GBshare™ Line 2 RM48   |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Calls & SMS                    | Unlimited Calls & SMS to all networks  |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Easy Sharing Internet          | 64GB Internet sharable between 3 SIMs  |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |
| Complimentary Social Apps      | Unlimited Whatsapp & WeChat  |                                |  |      |                                |  |                        |                    |  |             |  |                       |                                       |                           |                             |                               |  |      |                               |  |                        |                    |  |             |                                       |                       |                                       |                           |                             |

# FIRST™ with GBshare™ Family Device Bundle

Frequently Asked Questions



| FIRST™ Platinum with GBshare™ + 3 GBshare™ Lines |  |
|--|--|
| <b>Plan</b>                                      | FIRST™ Platinum with GBshare™ + 3 GBshare™ Lines   |
| <b>Monthly Commitment</b>                        | RM390 for up to 6 SIMs<br><br>consists of<br>FIRST™ Platinum RM150 +<br>GBshare™ Line 1 RM48 +<br>GBshare™ Line 2 RM48 +<br>GBshare™ Line 3 RM48 +<br>GBshare™ Line 4 RM48 +<br>GBshare™ Line 5 RM48 |
| <b>Calls &amp; SMS</b>                           | Unlimited Calls & SMS to all networks  |
| <b>Easy Sharing Internet</b>                     | 70GB Internet sharable between 6 SIMs  |
| <b>Complimentary Social Apps</b>                 | Unlimited WhatsApp & WeChat  |

**6. Where can I subscribe to the offer?**

You can subscribe to FIRST™ with GBshare™ Family Device Bundle at any of the 60 Blue Cube/Celcom Centres and participating Celcom Xclusive partners nationwide.

**7. Are prepaid customers entitled for the offer?**

No. However, if you are on prepaid and are interested, you are advised to migrate to a FIRST™ with GBShare™ postpaid plan.

**8. Can I request for Change of Rate Plan (CORP) after subscribing?**

No, you must stay on the plan for 24 months.

**9. What are the offerings for FIRST™ with GBshare™ Family Device Bundle?**

The offerings are as below:

Family of devices are offered across all FIRST™ with GBshare™ plans:

- FIRST™ Gold Plus with GBShare™ (Monthly Commitment = RM98 + RM48 + RM48)
- 24 months
- Upfront Payment : RM600 (Android) / RM1,400 (iPhone)
- Penalty : RM1,000 (Android) / RM1,500 (iPhone)

**Program Offerings**

| FREE Deal               | Single Deal                         | Double Deal                                  | Triple Deal                                  |
|-------------------------|-------------------------------------|--|--|
| Samsung Galaxy J2 Prime | Xiaomi Redmi Note 4<br>at only RM39 | 2 x Samsung Galaxy J2 Prime<br>at only RM169 | 3 x Samsung Galaxy J2 Prime<br>at only RM569 |
| OR                      | OR                                  | OR   | OR   |
| Huawei Y6II             | OPPO A57<br>at only RM99            | 2 x Huawei Y6II<br>at only RM359             | 3 x Huawei Y6II<br>at only RM839             |
| OR                      | OR                                  | OR   | OR   |
| iPhone 6 (32GB)         |                                     |  |  |

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|--|--|--|--|--|
|  |  | Huawei P10 Lite<br>at only RM269<br><br>OR<br><br>OPPO R9s<br>at only RM599<br><br>OR<br><br>iPhone 6 (32GB)<br>at only RM929<br><br>OR<br><br>Huawei Mate 9<br>at only RM1,119<br><br>OR<br><br>Huawei P10<br>at only RM1,199<br><br>OR<br><br>iPhone 7 (32GB)<br>at only RM1,359 | 2 x Xiaomi Redmi<br>Note 4<br>at only RM679<br><br>OR<br><br>2 x OPPO A57<br>at only RM899<br><br>OR<br><br>2 x iPhone 6 32GB<br>at only RM1,459<br><br>OR<br><br>2 x Huawei Mate 9<br>at only RM2,839 | 3 x Xiaomi Redmi<br>Note 4<br>at only RM1,299<br><br>OR<br><br>3 x OPPO A57<br>at only RM1,599<br><br>OR<br><br>3 x iPhone 6 (32GB)<br>at only RM2,899<br><br>OR<br><br>Samsung Galaxy S8<br>+ Samsung Galaxy<br>J2 Prime<br>at only RM2,949 |
|--|--|--|--|--|

- FIRST™ Platinum with GBShare™ (Monthly Commitment = RM150 + RM48 + RM48)
- 24 months
- Upfront Payment : RM900 (Android) / RM1,400 (iPhone)
- Penalty : RM1,800 (Android) / RM2,000 (iPhone)

| FREE Deal   | Single Deal  | Double Deal  | Triple Deal   |
|---|--|--|---|
| iPhone 6 (32GB)<br><br>OR<br><br>Huawei P10 Lite<br><br>OR<br><br>OPPO A57<br><br>OR<br><br>Xiaomi Redmi<br>Note 4<br><br>OR<br><br>Huawei Y6ll<br><br>OR | OPPO R9s<br>at only RM299<br><br>OR<br><br>iPhone 6 (32GB)<br>at only RM559<br><br>OR<br><br>Huawei Mate 9 at only<br>RM809<br><br>OR<br><br>Huawei P10<br>at only RM899<br><br>OR | 2 x Huawei Y6ll<br>at only RM49<br><br>OR<br><br>2 x Xiaomi Redmi Note 4<br>at only RM369<br><br>OR<br><br>2 x OPPO A57<br>at only RM579<br><br>OR<br><br>2 x Huawei P10 Lite<br>at only RM829<br><br>OR | 3 x Samsung Galaxy<br>J2 Prime<br>at only RM259<br><br>OR<br><br>3 x Huawei Y6ll<br>at only RM529<br><br>OR<br><br>3 x Xiaomi Redmi<br>Note 4<br>at only RM999<br><br>OR<br><br>3 x OPPO A57<br>at only RM1,299 |

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|                             |                                       |                                      |  |
|-----------------------------|---------------------------------------|--------------------------------------|--|
| 2 x Samsung Galaxy J2 Prime | iPhone 7 (32GB)<br>at only RM989      | 2 x iPhone 6 32GB<br>at only RM1,089 | OR   |
|                             | OR                                    | OR                                   | 3 x Huawei P10 Lite<br>at only RM1,699                                   |
|                             | OPPO R9s Plus<br>at only RM1,119      | 2 x OPPO R9s<br>at only RM1,599      | OR   |
|                             | OR                                    | OR                                   | 3 x iPhone 6 (32GB)<br>at only RM2,499                                   |
|                             | Huawei P10 Plus at only<br>RM1,539    | 2 x Huawei Mate 9<br>at only RM2,529 | OR   |
|                             | OR                                    |                                      | Samsung Galaxy S8<br>+ 2 x Samsung Galaxy<br>J2 Prime<br>at only RM2,649 |
|                             | Samsung Galaxy S8<br>at only RM1,869  |                                      | OR   |
|                             | OR                                    |                                      | 3 x OPPO R9s<br>at only RM2,849  |
|                             | Samsung Galaxy S8+<br>at only RM2,199 |                                      | OR   |
|                             |                                       |                                      |  |

- FIRST™ Platinum with GBshare™ + 3 GBshare™ Lines (Monthly Commitment = RM150 + RM48 + RM48 + RM48 + RM48)
- 24 months
- Upfront Payment : RM1,400 (Android) / RM1,500 (iPhone)
- Penalty : RM2,800 (Android) / RM3,000 (iPhone)

| FREE Deal              | Single Deal                        | Double Deal                                | Triple Deal                                 | Best Deal                                       |
|------------------------|------------------------------------|--|---|---|
| Huawei P10 Lite        | Huawei Mate 9<br>at only RM359     | 2 x OPPO A57 at<br>only RM129              | 3 x Huawei Y6ll<br>at only RM79             | 4 x Huawei Y6ll<br>at only RM559                |
| OR                     | OR                                 | OR   | OR  | OR  |
| OPPO R9s               | Huawei P10<br>at only RM449        | 2 x Huawei P10<br>Lite at only RM379       | 3 x Xiaomi Redmi<br>Note 4<br>at only RM559 | 6 x Samsung<br>Galaxy J2 Prime<br>at only RM969 |
| OR                     | OR                                 | OR   | OR  | OR  |
| iPhone 7 (32GB)        | OPPO R9s Plus<br>at only RM669     | 2 x OPPO R9s<br>at only RM1,149            | 3 x OPPO A57<br>at only RM889               | 4 x Xiaomi Redmi<br>Note 4<br>at only RM1,199   |
| OR                     | OR                                 | OR   | OR  | OR  |
| iPhone 6s<br>(32GB)    | Huawei P10 Plus<br>at only RM1,099 | 2 x iPhone 6s<br>(32GB)<br>at only RM1,859 | 3 x Huawei<br>P10 Lite<br>at only RM1,259   | 4 x OPPO A57<br>at only RM1,599                 |
| OR                     | OR                                 |  |   |   |
| 2 x iPhone 6<br>(32GB) |                                    |  |   |   |

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|  |  |  |  |  |   |
|--|--|--|--|--|---|
|  | <p>OR</p> <p>2 x Huawei Y6ll</p> <p>OR</p> <p>Xiaomi Redmi Note 4</p>  | <p>Samsung Galaxy S8 at only RM1,419</p> <p>OR</p> <p>Samsung Galaxy S8+ at only RM1,759</p> | <p>OR</p> <p>2 x Huawei Mate 9 at only RM2,079</p> <p>OR</p> <p>2 x OPPO R9s Plus at only RM2,699</p> <p>OR</p> <p>2 x iPhone 7 (32GB) at only RM2,709</p> | <p>OR</p> <p>3 x iPhone 6 32GB at only RM1,479</p> <p>OR</p> <p>3 x OPPO R9s at only RM2,399</p> | <p>OR</p> <p>4 x Huawei P10 Lite at only RM2,129</p> <p>OR</p> <p>5 x OPPO A57 at only RM2,399</p> <p>OR</p> <p>4 x iPhone 6 (32GB) at only RM2,899</p> <p>OR</p> <p>5 x Huawei P10 Lite at only RM2,999</p> <p>OR</p> <p>6 x OPPO A57 at only RM3,099</p> <p>OR</p> <p>4 x OPPO R9s at only RM3,649</p> <p>OR</p> <p>iPhone 7 (32GB) + 3 x iPhone 6 (32GB) at only RM4,199</p> |
| <p><b>Cancellation of Subscription</b></p> | <p><b>10. What if I decided to port out from Celcom?</b><br/>Porting out application will be disallowed unless you terminate and pay the penalty incurred.</p> |  |  |  |   |