

user guide

1st in  
MALAYSIA



Celcom Mobile Sdn. Bhd. (27910-A)  
[www.celcom.com.my/broadband](http://www.celcom.com.my/broadband)

celcom  
BROADBAND

Highspeed Internet anytime, anywhere

PREPAID

Welcome to Malaysia's first  
Mobile Broadband Prepaid Plan  
by Celcom

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## Introduction

1

Celcom Broadband Prepaid™ brings you high speed mobile Internet access with no monthly commitment. With Celcom Broadband, whether you're at home or away, you get:

- The **WIDEST** and **FASTEST Mobile Internet Service** in Malaysia. Get more done wherever you are.
- **Hassle free.** Simple registration process.
- **Affordable.** At only RM20 per week for Internet access with no fixed monthly charges.

Note: Being a pure DATA service, Celcom Broadband Prepaid™ provides Internet access only. Other Services such as SMS, Voice and Video calls are blocked. Only SMS to short-code is allowed.

## Getting Started

2

Your Celcom Broadband Prepaid™ SIM card comes with pre-loaded credit of RM10 and an 8-digit Personal Unblocking Key (PUK). Just SMS to subscribe to any of our Daily or Weekly plans and you're ready to get connected.

Note: You can set a Personal Identification Number (PIN) for added security.

## Getting Connected **3**

Before you start using your Celcom Broadband Prepaid™ SIM card for the first time, you need to activate your SIM card.

To activate your SIM card:

Type "**broadband activate**" and send to **28882**

The system will send a notification message confirming your activation status. Now your Celcom Broadband Prepaid™ SIM card is ready for use.

### SUBSCRIBING

Choose a Celcom Broadband Prepaid™ Plan

#### Daily Unlimited

RM6 for 24 consecutive hours of Internet access at speeds of up to 384 Kbps

#### Weekly Unlimited

RM20 for 7 consecutive days of Internet access at speeds of up to 384 Kbps

Subscribe via SMS

#### Daily Unlimited (24 hours)

Step 1 - To subscribe

Type "**broadband daily**" and send to **28882**

Step 2 - To confirm

When asked for confirmation of subscription, type "**broadband yes**" and send to **28882**

Step 3 - Confirmation

The system will send a notification message confirming your subscription and RM6 will be deducted from your account

Note: To check on your subscription status, type "**broadband status**" and send to **28882**. You will receive an SMS notification 1 hour prior to expiry of subscription.

## Weekly Unlimited (7 days)

### Step 1 - To subscribe

Type "**broadband weekly**" and send to **28882**

### Step 2 - To confirm

When asked for confirmation of subscription, type "**broadband yes**" and send to **28882**

### Step 3 - Confirmation

The system will send a notification message confirming your subscription and RM20 will be deducted from your account

Note: To check on your subscription status, type "**broadband status**" and send to **28882**. You will receive SMS notifications 24 hours and 1 hour prior to expiry of subscription.

## CONFIGURATION & GETTING ONLINE

With Celcom Broadband Prepaid™, you can access the Internet:

- A. Directly from a mobile phone that supports 3GX(HSDPA) or 3G
  - B. Using a notebook/PC + mobile phone as modem
  - C. Using a notebook/PC + PCMCIA/PCI datacard as modem
  - D. Using a notebook/PC + USB modem
- 
- A. Directly from a mobile phone that supports 3GX(HSDPA) or 3G


**Step 1:** Insert Celcom Broadband Prepaid™ SIM card and press the  (Internet icon) on the phone

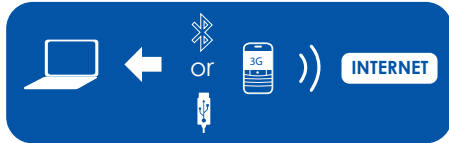
**Step 2:** Select "Celcom 3G" if prompted for Internet connection

**Step 3:** Start enjoying unlimited Internet connectivity



B. Using a notebook/PC + mobile phone as modem

- Step 1:** Insert Celcom Broadband Prepaid™ SIM card to your mobile phone. Sync your mobile phone and notebook/PC using either Bluetooth or a USB cable
- Step 2:** Select "Celcom 3G" if prompted for internet connection
- Step 3:** Connect to the Internet using the mobile phone modem software accompanying your phone
- Step 4:** Launch your  (Internet icon) and start enjoying unlimited Internet connectivity



C. Using a notebook/PC + PCMCIA/PCI datacard as modem

- Step 1:** Insert the Celcom Broadband Prepaid™ SIM card into the PCMCIA/PCI datacard
- Step 2:** Install the PCMCIA/PCI datacard software accompanying the datacard
- Step 3:** Configure Celcom Broadband with these settings:
- APN: celcom3g
  - Number to dial: \*99#
- Step 4:** Connect to the Internet using the datacard software
- Step 5:** Launch your Internet browser and start enjoying unlimited Internet connectivity

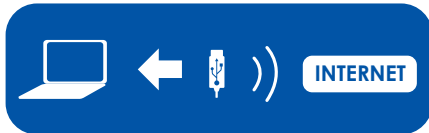


## Reloading

4

### D. Using a notebook/PC + USB modem

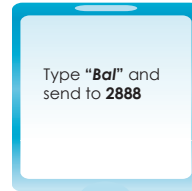
- Step 1:** Insert the Celcom Broadband Prepaid™ SIM card into the USB modem and connect the modem to the notebook/PC
- Step 2:** Install the USB modem software accompanying the modem
- Step 3:** Configure Celcom Broadband with these settings:
- APN: celcom3g
  - Number to dial: \*99#
- Step 4:** Connect to the Internet using the modem software OR you can use the Celcom Broadband USB modem, which is pre-configured to access the Internet using Celcom Broadband
- Step 5:** Launch your Internet browser and start enjoying unlimited Internet connectivity



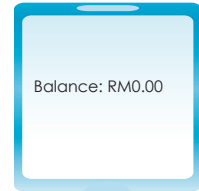
Note: Celcom Broadband Prepaid™ can also be used with modems and phone supporting EDGE or GPRS. However, the speeds will be limited by the EDGE and GPRS technology, which is maximum of 238 Kbps and 56 Kbps respectively.

### Step 1: Check your Airtime Credit balance via SMS

#### Step 1



#### Step 2



Note: Airtime credit is only valid for data usage and not for Voice or SMS.

**Step 2:** Purchase the Celcom/Xpax reload card

**Step 3:** Reload your Celcom Broadband Prepaid™ account via SMS

How	Where
Reload Card	All Celcom branches and authorised dealers
Electronic Code/ Reload Slip	At selected banks and other reloading outlets - convenience stores, petrol service stations etc
Online Reload	All Celcom branches and selected banks

Type **rec<space>your 16-digit Reload Code** and send to **2888**

E.g. rec 1234567891234567 and send to 2888











































